

**Period, conditions and scope of the warranty for ventilator powered products:  
gates, balloons, tents and pneumatic screens by Poltent Sp. z o.o.**

1. The manufacturer attaches the assembly instructions in Polish to each pneumatic product.
2. The warranty covers: durability of the fabric, colors (resistance to UV), sewing and fastening elements.
3. The warranty does not cover changes resulting from natural wear and tear of the product (the fabric from which the pneumatic screen is made).
4. The warranty does not cover mechanical damage, damage caused by improper operation, failure to comply with the Manufacturer's recommendations and random events: fire, hurricane, acts of vandalism.
5. Gates, balloons, tents and pneumatic screens are not adapted to use in snow loaded conditions. When using the product in winter, remove the snow that accumulates on the product if its layer is 2 cm thick.
6. If water accumulates on the product, remove it immediately.
7. Before packing into a transport bag, clean and dry the product.
8. It is forbidden to cover the ventilator grille.
9. After putting up the advertising screen, it must be anchored to the ground for the time of use with anchors and secured with guy lines (provided with the product). In case of placing the product on the ground that prevents the use of anchors, it is recommended to stabilize it with weights or weight bags.
10. It is recommended to use the following sets of weights for projection screens:
  - S - 4 x 200 kg (for guy lines), 3 x 100 kg (feet),
  - M - 4 x 350 kg (for guy lines), 3 x 200 kg (feet),
  - L - 8 x 300 kg (for guy lines), 3 x 250 kg (feet),
  - XL - 8 x 450 kg (for guy lines), 3 x 300 kg (feet).
11. The manufacturer is not responsible for the assembly / disassembly of the product if it has been made without following the instructions attached to the product.
12. The product has been tested and adapted for use in gusts of wind not exceeding 38 km / h (5 on the



Beaufort scale). When the wind is stronger, it is recommended to fold the product completely.

**Mechanical damage resulting from non-compliance with the above recommendation is not covered by the warranty.**

13. Any stains on the fabric should be removed immediately after staining with a damp cloth with warm water, without additional detergents or the use of high-pressure cleaners.
14. The product can not be washed in an automatic washing machine, dried in a tumble dryer or ironed.
15. The manufacturer guarantees that the product has been made with the utmost care. In case of any deficiencies, the Purchaser shall contact the Manufacturer in writing. The manufacturer will provide a response within 14 days. The manufacturer undertakes to remove the defect within 21 days from the date of accepting the complaint. The manufacturer extends the warranty service period by a period corresponding to the repair period. The manufacturer provides the following warranty:
  - for fabric (gate, balloon, tent, pneumatic screen frame): 2 years,
  - for flag fabric (advertising net or masking net for screens): 6 months,
  - for the print: 2 years,
  - for ventilator: 2 years,
  - for accessories: 2 years.
16. The manufacturer reserves the right to make changes to the above information.
17. In matters not covered by these provisions, the provisions of Polish Law of July 27, 2002 on special conditions of consumer sale and amendment of the Civil Code (Dz. U. of 2002 No. 141, item 1176, of 2004 No. 96, item . 959).

