



#CreateYourBrand

Period, conditions and scope of the warranty

for Windyman by Poltent Sp. z o.o.

1. The manufacturer attaches the assembly instructions in Polish to each product.
2. The warranty covers: durability of the fabric, colors (resistance to UV), sewing and fastening elements.
3. The warranty does not cover changes resulting from natural wear and tear of the product (the fabric from which the Windyman is made).
4. The warranty does not cover mechanical damage, damage caused by improper operation, failure to comply with the Manufacturer's recommendations and random events: fire, hurricane, acts of vandalism.
5. The manufacturer guarantees that the product has been made with the utmost care. In case of any deficiencies, the Purchaser shall contact the Manufacturer in writing. The manufacturer will provide a response within 14 days. The manufacturer undertakes to remove the defect within 21 days from the date of accepting the complaint. The manufacturer extends the warranty service period by a period corresponding to the repair period.
6. The warranty period is counted from the date of purchase specified in the original sales invoice, which is the proof of purchase. The manufacturer provides the following warranty periods:
 - for the Windyman's fabric: 3 months (with average use up to 2 hours a day),
 - for the print: 2 years,
 - for ventilator: 2 years,
 - for accessories: 2 years.
7. The manufacturer reserves the right to make changes to the above information.
8. In matters not covered by these provisions, the provisions of Polish Law of July 27, 2002 on special conditions of consumer sale and amendment of the Civil Code (Dz. U. of 2002 No. 141, item 1176, of 2004 No. 96, item . 959).



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