



#CreateYourBrand

**Period, conditions and scope of the warranty  
for constant pressure Omega VENTO® balloon by Poltent Sp. z o.o.**

1. The manufacturer attaches the assembly instructions to each constant pressure Omega VENTO® balloon.
2. The warranty covers: durability of the fabric, colors (resistance to UV), sewing and fastening elements.
3. The warranty does not cover changes resulting from natural wear and tear of the product (the fabric from which the constant pressure tent is made).
4. The warranty does not cover mechanical damage, damage caused by improper operation, failure to comply with the Manufacturer's recommendations and random events: fire, hurricane, acts of vandalism.
5. Constant pressure balloon is not adapted to use in snow loaded conditions. When using the product in winter, remove the snow that accumulates on top if its layer is 2 cm thick.
6. Before packing into a transport bag, clean and dry the product.
7. In each constant pressure balloon, the manufacturer installs a safety valve that protects the product against overflow and changes in air pressure. It is forbidden to cover the safety valves.
8. After putting up the balloon, it must be anchored to the ground for the time of use with anchors and secured with guy lines (provided with the product). In case of placing the product on the ground that prevents the use of anchors, it is recommended to stabilize it with weights or weight bags.
9. The manufacturer is not responsible for the assembly/disassembly of the product if it has been made without following the instructions attached to the product.
10. The product has been tested and adapted for use in gusts of wind not exceeding 38 km / h (5 on the Beaufort scale). When the wind is stronger, it is recommended to fold the product completely. **Mechanical damage resulting from non-compliance with the above recommendation is not covered by the warranty.**
11. Any stains on the fabric should be removed immediately after staining with a damp cloth with warm water, without additional detergents or the use of high-pressure cleaners.
12. The product can not be washed in an automatic washing machine, dried in a tumble dryer or ironed.
13. The manufacturer guarantees that the product has been made with the utmost care. In case of any deficiencies, the Purchaser shall contact the Manufacturer in writing. The manufacturer will provide a response within 14 days. The manufacturer undertakes to remove the defect within 21 days from the date of accepting the complaint. The manufacturer extends the warranty service period by a period corresponding to the repair period.
14. The manufacturer provides the following warranty:
  - for fabric: 2 years (resistance of polyester fabrics to UV radiation in the blue wool scale is 4-5),

- for constant pressure moduls: 1 year,
- for the print: 2 years (sublimation printing resistance to UV radiation in the blue wool scale is 6-7),
- for accessories: 2 years.

**15.** The manufacturer reserves the right to make changes to the above information.

**16.** In matters not covered by these provisions, the provisions of Polish Law of July 27, 2002 on special conditions of consumer sale and amendment of the Civil Code (Dz. U. of 2002 No. 141, item 1176, of 2004 No. 96, item . 959).

<b>Lightfast rating</b>	<b>Summer</b>	<b>Winter</b>
3	4-8 days	2-4 weeks
4	2-3 weeks	2-3 months
5	3-5 weeks	4 -5 months
6	6-8 weeks	5-6 months
7	3-4 months	7-9 months
8	Over 1,5 year	

\* The lightfastness table describes the actual possibility of displaying the media in daylight at the assumed time, depending on the season, without fear of changing the color.