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Duration, Conditions and Warranty coverage of Helium Balloons of the Poltent Sp. z o.o. company

1. Each helium balloon contains an assembly instruction added by the manufacturer.
2. The warranty includes: durability of the fabric, colours (UV radiation resistance), sewing durability and mounting elements.
3. The warranty does not include changes caused during the natural usage of the product.(the fabric that the helium ballon was made of).
4. The warranty does not include mechanical damages, damages cause during incorrect usage or due to failure to comply with the recommendations of the manufacturer and damages caused by random effects, fire, hurricane, vandalism.
5. The helium balloons are not suitable during snowfalls. In the case of using the product in winter one needs to remove the snow when the snow layer is 2 cm thick.
6. If water starts to gather it needs to be removed immediately.
7. Before one packs the balloon into the transport bag one should clean and dry the product first.
8. After unfolding the helium balloon one must immediately attached to the ground with pins and ropes (included in accessories). If you unfold the balloon on an uneven surface, where pins cannot be used, stabilize the balloon with ballasts.
9. The balloon rises up to 25 m.
10. Do not walk on the unfolded balloon.
11. Do not overfill the balloon with gas.
12. For filling the balloon use only helium, Helon or air.
13. Before filling make sure that the lines are correctly mounted and in good technical condition.
14. Do not put up the balloon near phone lines and/or power lines.
15. Do not put up the balloon near traffic, trees etc.
16. Do not leave filled ballon without supervising.
17. On balloons with one shell the graphic can be changed. During the use wrinkles can appear. They are visible only at close quarters.
18. The manufacturer does not take reponsibility for the assembly/dismantling of the product if it was done without the manual instruction provided with the product.





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19. Secure the balloon during strong wind (not stronger than 5m/s).
20. Any dirt on the fabric should be removed immediately with a moist cloth only with warm water without any detergents or water pressure.
21. The product cannot be washed in a washing machine, dried in a tumble dryer nor ironed.
22. The manufacturer guarantees, that the product was made with utmost care. In the case of any lack the orderer will contact the manufacturer in writing. The manufacturer will provide an answer within 14 days. The manufacturer will remove the damage within 21 days from the day that the complaint was accepted. The manufacturer extends the warranty benefits for the reparation time.
23. The manufacturer provides a 12 months warranty for thermoplastic polyurethane and 6 months for overprintable shell.
24. On the issues not mentioned in this regulations regulations from the 27th July 2002 about the specific terms of consumer sales apply, and changes in Civil Code (Dz. U. from 2002 No141, pos. 1176, from 2004 No 96, pos. 959). This considers the Polish law.



tel. +48 32 720 65 23 | kontakt@poltent.pl | www.poltent.pl
Os. 1 Maja 16 h | 44-304 Wodzisław Śląski | Poland