



#CreateYourBrand

Period, conditions and scope of the warranty for advertising flags by Poltent Sp. z o.o.

1. The company Poltent Sp. z o.o. (hereinafter referred to as the Manufacturer) recommends cleaning the pole. The Manufacturer is not responsible for any damage resulting from folding and unfolding a dirty pole.
2. The manufacturer is not responsible for the assembly or disassembly of the flag not in accordance with the instructions.
3. The flag should be thoroughly cleaned and dried. The Producer is not responsible for any damage or discoloration resulting from storage of a dirty or wet flag.
4. The warranty covers: color fastness (resistance to UV radiation), changes in the structure of the fabric (shrinkage, expansion) resulting from proper use, durability of sewing and fastening elements.
5. The manufacturer is not responsible, and the warranty does not cover damage resulting from improper use, mechanical damage, dirt, changes resulting from natural wear and tear of the product and as a result of random events (fire, hurricane, vandalism).
6. The warranty period is counted from the date of purchase specified in the original sales invoice, which is the proof of purchase. The manufacturer provides the following warranty periods:
 - poles: 12 months,
 - flags: 6 months,
 - accessories: 12 months.
7. The manufacturer guarantees that the product has been made with the utmost care. In case of any deficiencies, the Purchaser shall contact the Manufacturer in writing. The manufacturer will provide a response within 14 days. The manufacturer undertakes to remove the defect within 21 days from the date of accepting the complaint. The manufacturer extends the warranty service period by a period corresponding to the repair period. The manufacturer reserves the right to make changes to the above information.
8. In matters not covered by these provisions, the provisions of Polish Law of July 27, 2002 on special conditions of consumer sale and amendment of the Civil Code (Dz. U. of 2002 No. 141, item 1176, of 2004 No. 96, item . 959).

