



## ADVERTISING MEDIUM REPAIR ORDER FORM

No. ..... (assigned by POLTENT)

Customer Name: .....

Contact Person: ..... Tel: ..... E-mail: .....

Date of submission: ..... Date of purchase: .....

Product name: .....

Invoice / Product / Order number: .....

Description of damage:

I request a paid replenishment/replacement of the complete accessory set with a new one (pegs, anchors, ropes, hammer, bag): **YES / NO\***

### Additional remark.

### Shipping address

I declare that I will deliver the product in a condition suitable for repair (dry, free from dirt such as sand, mud, etc.). Otherwise, Poltent reserves the right to refuse acceptance of the product for service. In the case of a repair not covered by warranty.

I undertake to make a decision regarding further handling of the advertising medium without delay (within 3 days) from the date of receiving the repair quotation. I also undertake to collect the repaired advertising medium without delay (within 3 days).

Additionally, in the case of an out-of-warranty repair, I undertake to make a decision regarding further handling of the advertising medium within 3 days from receiving the repair quotation. I undertake to collect the repaired advertising medium within 3 days from the date I am informed by e-mail that the product is ready.

I agree to bear storage costs for the advertising medium exceeding 3 days:

PLN 50 per day for packages with a volume of up to 1 m<sup>3</sup>, PLN 150 per m<sup>3</sup> per day for packages exceeding 1 m<sup>3</sup>.

I authorise Poltent to dispose of the products after **90 days** from the date of sending the quotation or informing me that the product is ready. In such a case, I undertake to cover the costs of storage and disposal.

I consent to the processing of my personal data contained in this form by **Poltent Sp. z o.o.** for the purpose of handling the repair request.

Providing data is voluntary but necessary to process the repair order. I have been informed of my right to access my data, correct it, and request the cessation of its processing.

The controller of personal data is **Poltent Sp. z o.o.**, with its registered office in Wodzisław Śląski, 44-304, Os. 1 Maja 16.

We inform you that we reserve the right to send commercial and marketing information exclusively regarding our own products and services, in order to inform you about promotions or special offers. Expect only good news!

I have read and accepted the **Privacy Policy** available at [www.poltent.pl](http://www.poltent.pl)

\* please select and underline the appropriate answer

Legible signature of the Customer



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